

PATIENT CARE PROGRAM

THEORY OF CHANGE



BETTER HEALTHCARE

... the healthcare delivery system consistently provides *safe, high-quality, affordable, respectful* healthcare that...



PARTNERS IN DESIGN

... patients and families partner with the healthcare delivery system to design the *structure, process, and measures* that support sustained patient and family engagement such that...



SUPPORTIVE SYSTEMS

... will encourage and support patients and families to gain the *confidence, knowledge, beliefs, and skills* to take an active role in their health and healthcare such that...



ENGAGED PATIENTS & FAMILIES

... patients and families are willing and able to take an *active role* in their health and...

PATIENT CARE OUTCOMES
DRAMATICALLY IMPROVE
AT LOWER COST